PHARMACY MANAGEMENT
JUST GOT A WHOLE LOT

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Minnesota Healthcare Programs (MHCP) Pharmacy Module Modernization Project

Stakeholder Meeting
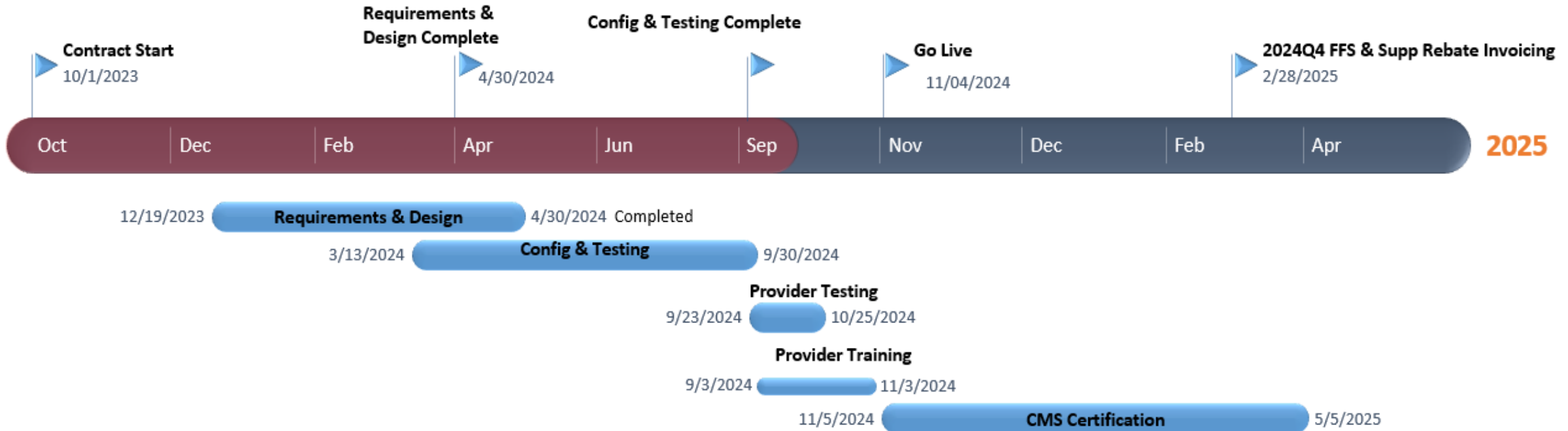August 21, 2024
2:00 PM – 3:00 PM CST

Project Go Live Timeline Updates

- Minnesota Healthcare Programs (MHCP), Pharmacy Module Modernization Project Go Live Postponed to **November 4th, 2024**
  - ✓ Project will improve management and administration of the pharmacy program for MHCP staff, providers, and recipients
  - ✓ Provide MHCP with configurable, compliant, and easy-to-use solutions
  - ✓ On-time delivery of services on 11/4/2024 that provides seamless access for recipients and pharmacies.

- MN link to the communication posted on the website is located here:

Microsoft Word - Important Pharmacy Notice of Go Live Postponement (primetherapeutics.com)

PMM Projected Provider Testing/Training Schedule Milestones

Requirements & Design Complete

Config & Testing Complete

Contract Start
10/1/2023

4/30/2024

Go Live
11/04/2024

2024Q4 FFS & Supp Rebate Invoicing
2/28/2025

| Oct | Dec | Feb | Apr | Jun | Sep | Nov | Dec | Feb | Apr | **2025** |

12/19/2023 — **Requirements & Design** — 4/30/2024 Completed

3/13/2024 — **Config & Testing** — 9/30/2024

Provider Testing
9/23/2024 — 10/25/2024

Provider Training
9/3/2024 — 11/3/2024

11/5/2024 — **CMS Certification** — 5/5/2025

New improved changes coming November 4, 2024

- Modernization Advantages/Enhancements:
  - Modernized system that is configurable without programmers that have divided attention
  - Electronic submission of prior authorizations – save time and often receive real-time determinations by submitting electronically through www.covermymeds.com
  - Strength/package size changes do not require a new PA
  - Change of pharmacy does not require a new PA
  - No PA number on the claim required

- Modified Business Rules:
  - Bypass Early Refill (ER) edits for strength changes from same prescriber
  - Most quantity limits will be quantity per day, not a quantity per 30 days
  - TPL: OPAP/OPPRA
  - Accumulator for Early Refills

- Item to Note:
  - Information will need to flow between multiple systems on a prescribed timeline (e.g. eligibility, claims, etc.)- MN noting for everyone to be aware of.

Self-pace learning video

- Located on website
- Available first week of September

Topics Covered:

- Data Elements for initial set-up
- Readiness documents and resources
- Modes of claims submission
- Prior Authorization submission
- Summary of changes
- Contact information

Provider Testing and Communications

Provider Testing:

Estimated Target: Mid September 23rd through October 25th, 2024

- Pharmacy providers interested in testing prior to Go-Live can send a request to the following testing mailbox: MRxPharmacyTesting@primetherapeutics.com

- Pharmacies that send a test request will receive a Test packet prior to the start of testing.
  Test packet will include:
    - In-scope transaction types (B1, B2, COB)
    - Required data elements
    - Testing instructions

- Pharmacy providers will then begin to submit test claims and communicate the following details via the test mailbox:
    - For each claims, provide:
        - RX number
        - Date of Service

- Once test claims are verified in the system pharmacies will receive a response that testing in completed.

BIN/PCN and Payer Sheets

NEW INFORMATION:

- **BIN:** 026787
- **PCN:** 5309662024
- New ID cards will be issued to all members

Payer Specification Sheets will be available in September 2024

Provider Notices estimated:

- ✓ 90-day Provider Notice - Week of July 1st (Completed)
- 60-day Provider Notice - Week of Sept 1st
- 30-day Provider Notice - Week of Oct 1st

Website Tools

- MN New Website went live July 28, 2024: https://minnesota.primetherapeutics.com
  - <u>Announcements</u>
    - Notification of Go-Live Date change
    - 90-Day Pharmacy Provider Notice
    - Previous MHCP Pharmacy Module Modernization Project Stakeholder meeting presentations (11/30/23, 3/20/24, and 6/18/24)
  - <u>Resources-Forms and Documents:</u>
    - MN Medical Prior Authorization Form
    - MN General PA Form
    - MN Prescription Drug Reconsideration Request Form
    - MN MAC Price Research Request Form
  - FAQs

- Release 2 October 27, 2024:
  - Operational resources will be phased onto the portal throughout the readiness and cutover periods:
    - Preferred Drug List information and links
    - Payer Specification Sheet
    - Provider Processing Manual
    - Secured Provider-Log In Portal
    - Web Claims Submission Functionality
    - Drug Look Up Tool

Post Go-Live Support

Magellan will provide Post Go-Live monitoring and support:

- Command Center meetings with MHCP will be held daily to include reporting and analysis
- Monitoring of all operational functionality
- Targeted outreach to pharmacies based on claims analysis

Q&A